

## Do you want to chat with someone?

Our team is always here to talk...



Easts Leagues Club is committed to ethical & responsible behaviour that recognises the importance of our members' and patrons' wellbeing with a focus on minimising the potential harm of gambling.

If you feel like talking to someone regarding your gambling habits, Easts Leagues Club has a number of trained staff available at any time of our trading hours. Our Duty Managers and members of Senior Management are certified Customer Liaison Officers with the relevant Responsible Service of Gaming training. Your privacy and confidentiality is taken very seriously and is held to a high standard with your talk to one of our Customer Liaison Offers.

For free & professional advice, we have partnered with Relationships Australia. Call **1300 364 277** for assistance.

Reach out for help when you need it.

**Relationships**<sup>™</sup>

AUSTRALIA

Call 1300 364 277

**Gambling**help  
QUEENSLAND

Call 1800 858 858

 **Lifeline**  
Saving Lives

Crisis Support. Suicide Prevention.

Call 13 11 14

 **Beyond Blue**

Call 1300 22 46 36

EASTS LEAGUES CLUB

# Easts Together

## Member Information



**DINE. PLAY. ENJOY.**

*Connecting & caring so you leave with a smile.*

Let's talk about...

# East's Together

East's Leagues Club is a vibrant and community focused, entertainment hub. From our state-of-the-art gaming facilities and multiple dining options to our live entertainment and sporting events, East's Leagues Club provides a lively and enjoyable experience for visitors of all ages.

At East's Leagues Club, our spirit of social responsibility rests on one principle: giving back to the very community that has helped to make the Club successful. The cornerstone of that commitment is the East's Leagues Foundation Community Benefit Fund, a charitable fund established in May 2007. The primary goal of the Fund is to support charitable organisations within the Eastern Suburbs Community, particularly those with limited resources. In 2025, we accomplished over \$1 Million Dollars in local donations through the Community Benefit Fund.

Local charity organisations are encouraged to apply by downloading the application form via our website. Funding applications are due by 30<sup>th</sup> April each year.

Our club staff are committed to providing the best experience and service to our members, with their well-being on the forefront of that experience. As a responsible community partner, East's cares about all whom visit our club and are dedicated to showing our support and sticking together.



## YOUR PLAY IS IN YOUR CONTROL

When you choose to play, remember that you're in charge of how you play, how long you play, and how much you spend. Gaming machines are designed for entertainment — not as a way to make money or recover losses.

It's also important to stay aware of how you're feeling. If gaming stops being fun, or starts to feel stressful or frustrating, that's a sign to take a step back.

Remember that we're here for you. Reach out to an **East's Customer Liaison Officer** if you need a chat and we can offer the relevant services to you.

## EASTS IS COMMITTED TO RESPONSIBLE GAMING & AML COMPLIANCE

At East's, creating a safe gaming environment is a priority, and upholding responsible gaming practices while meeting all Anti-Money Laundering (AML) and Counter-Terrorism Financing (CTF) obligations.

We adhere to all AML/CTF laws and regulations. This includes monitoring transactions, reporting suspicious activity, and verifying customer identity where required.

East's Leagues Club has also appointed a Compliance Officer, along with a compliance team who meets monthly. These measures are in place to protect both our members and the wider community.

## KEEP THESE FACTS IN MIND WHEN PLAYING GAMING MACHINES

- 1 East's have a range of non-gambling facilities, so be sure to take frequent breaks & enjoy.
- 2 You have no control over or ability to influence the outcome of a gaming machine.
- 3 Set a time and spending limit before you start playing a gaming machine, and stick to it.
- 4 Gambling should be entertainment, not a way to make money or solve financial problems.
- 5 Understand the odds of winning & losing when playing a gaming machine.
- 6 Our staff and team are always here for you. Use your service button on the EGM's for assistance.

**Call 1300 364 277 (Relationships Australia) for support.**